

MORE REACH ON THE GROUND

Smart hands and on-site support for MSPs, ISPs,
data centres and enterprise IT teams



Extend your team across New Zealand, Australia and Canada
with local technicians, your direction and a clear record of the work

EXTEND YOUR TEAM ACROSS MORE SITES

When a customer site is beyond your reach, a rollout needs extra hands or your team is at capacity, bring in local technicians. Keep your technical direction and get a clear record of the work.

01 Data centre & colocation teams

Turn remote instructions into physical work inside the facility

Racking, patching and hardware swaps; rack audits, site photos and decommissioning support

02 MSPs, ISPs & cloud providers

Extend your field coverage beyond your own team's location

Customer-site installs, network refreshes and fault response; white-label representation using your documentation and standards

03 Enterprise infrastructure teams

Add hands for the next refresh, migration or rollout

Branch upgrades, equipment moves and multi-site deployments; consistent instructions and evidence across visits

EXTEND YOUR TEAM WITHOUT ADDING LOCAL HEADCOUNT

From one site visit to a multi-site programme, bring in the hands you need while your team retains direction of the work

YOUR DIRECTION OUR SMART HANDS

On-site support with live updates and a clear record of the work



Illustrative work-record screen

01 Brief the work

Submit site details, scope and timing through the client portal

02 Match the capability

Technicians are matched by location, skills and availability

03 Direct and see progress

Your remote team guides the technician, with photos, notes and live updates from site

04 Keep the record

Review the job report with photo evidence, notes and time on site

YOUR PROCEDURES, CARRIED THROUGH TO SITE

Agree access rules, communication preferences and documentation requirements before dispatch. Client-specific playbooks help technicians work to your standards.

WHICH SITE NEEDS YOUR NEXT PAIR OF HANDS?

A network of 60+ technicians
across Australia and New Zealand

MEET THE LEADERSHIP TEAM

[Connect on LinkedIn](#)

NEW ZEALAND

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LET'S PLAN YOUR NEXT SITE VISIT

Send us your site location, the work you need done and your preferred timing. We can discuss coverage, the skills required and how to work with your team.

[**support@routerstack.com**](mailto:support@routerstack.com)

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