MULTI-SITE ROLLOUT GUIDE

ROUTERSTACK

ONE PROJECT MANY SITES

Local technicians, coordinated with your team



Keep technical direction
Put local hands on the work

Network changes, branch refreshes, audits and equipment recovery across New Zealand and Australia

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THE WORK

Turn a project plan into work on the ground

Use local technicians for the physical tasks your remote team cannot carry out from the service desk



Network equipment changes

Specified device replacements and physical checks, with your remote engineer directing and verifying the change

Task results and exceptions



Workplace refreshes

Desktop, monitor and peripheral setup, equipment swaps and deskside assistance across your branches

Setup details and completion notes



Site checks and audits

Asset, serial and label checks, visible-condition records and permitted photographs before a wider project

Findings for your next decision



Decommissions and recovery

Authorised disconnection, equipment collection and preparation for agreed return or collection arrangements

Asset identifiers and handover details

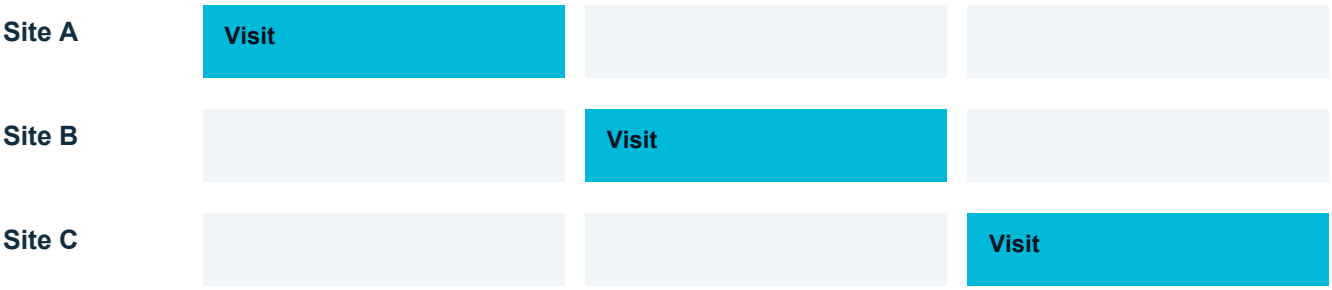
THE PLAN

Arrange the visits around your operation

Match field attendance to site access, equipment readiness and the availability of your remote technical team

One remote team, a sequence of visits

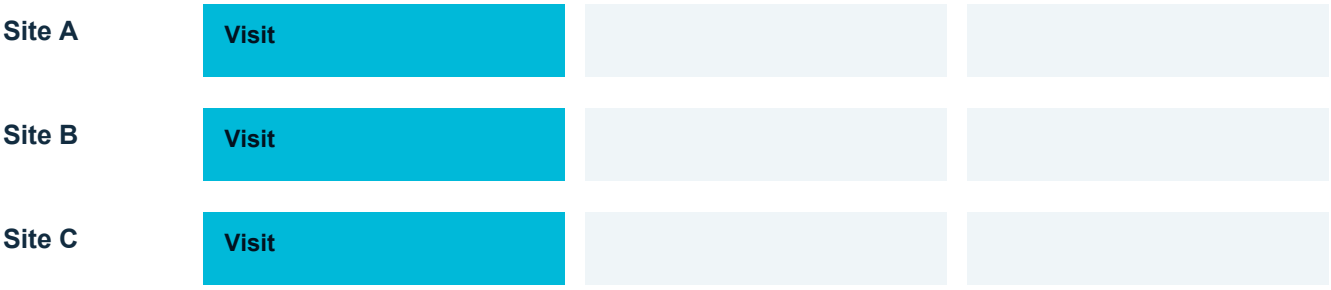
Stagger appointments so your engineers can guide and verify one site before moving to the next



Visits in sequence

Several sites, one shared change window

Coordinate concurrent appointments when the programme needs multiple sites attended together



Same agreed window

Prepare the window together

Confirm access, parts, remote contacts, task instructions and what to do if a site is not ready

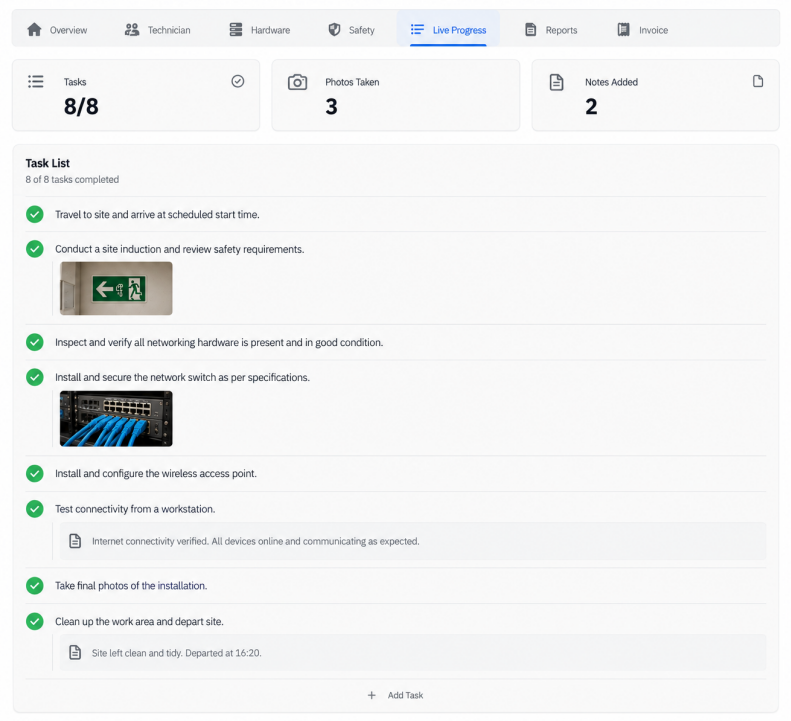
Scheduling diagrams are illustrative; attendance and service commitments are agreed for the project

THE VISIBILITY

Your team stays connected to the work

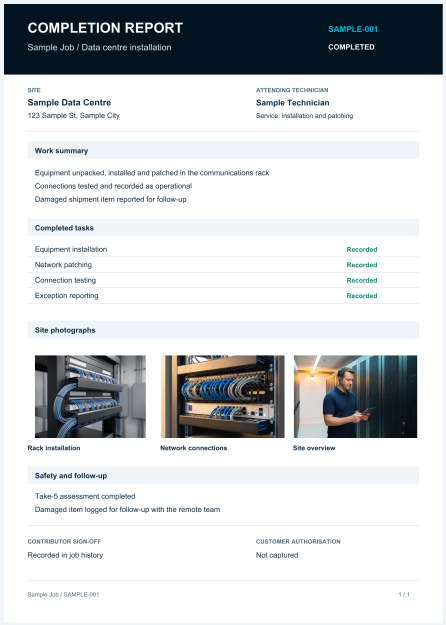
Technicians use NODE on site. Your team follows submitted updates and records through the client web portal

LIVE PROGRESS



Tasks, photos and notes as the visit progresses

COMPLETION RECORD



A structured handover after the visit

Attendance and timeline

Travel and arrival status, time on site and events through the job

Task-level updates

Completed tasks, photographs and notes submitted from site

Equipment and costs

Recorded hardware movements, consumables and expenses

A record to hand over

Work summary, exceptions, safety records and captured sign-off

Live Progress: supplied portal screenshot. Completion record: fictional sample with illustrative photographs. Updates depend on technician submission and connectivity; report contents depend on the work recorded.

CASE STUDIES

Two rollouts
Two ways to coordinate

Two completed programmes, coordinated around different access windows and remote engineering requirements

STAGGERED DELIVERY

30 locations across New Zealand

National retail network refresh

THE REQUIREMENT

Replace network devices during business hours, while working around customer traffic and one remote engineering team.

HOW IT WAS COORDINATED

Appointments were staggered across locations so the NOC could guide and verify each replacement in sequence.

WHY IT MATTERED

A sequence of local visits aligned with the remote team’s workload.

CONCURRENT DELIVERY

A shared after-hours window

Retail branch changes for an ISP client

THE REQUIREMENT

Replace network devices after store closing, with access from 17:00 and work due before lock-up at 17:30.

HOW IT WAS COORDINATED

Multiple technicians attended different sites in parallel, with the NOC coordinating and verifying the changes together.

WHY IT MATTERED

Several sites could progress within the same short access window.

These project examples illustrate delivery arrangements. Capacity, access windows and service commitments are agreed for each programme.



YOUR NEXT ROLLOUT

Let’s build the attendance plan together

Start with the work you need done. We’ll review the locations, skills and delivery windows with you before commitments are agreed.

Locations	The sites or regions involved, plus access requirements
Tasks	The physical work, equipment and instructions for each visit
Windows	Preferred timing and whether visits should run together or in sequence
Technical direction	Your remote contact, verification and exception process
Completion record	The photographs, asset details and sign-off you need back

Talk to us about your rollout

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Portal access