CLIENT BOOKING GUIDE

YOUR NEXT JOB COVERED



What can we take off your list?

Replace a network device

A specified hardware swap, guided and verified by your remote engineer

Your record: Task results and recorded exceptions

Set up a workstation

Desktop, monitor and peripheral setup or equipment replacement at a branch

Your record: Setup notes and completion photos

Check a remote site

Physical checks and basic troubleshooting when your team cannot be there

Your record: Observations, photographs and findings

Complete a site audit

Asset, serial and label checks, plus permitted condition photographs

Your record: An equipment record for your next decision

Add hands to an upgrade

Practical help with staging, racking or approved equipment changes

Your record: Task progress and a work summary

Recover equipment

Authorised collection and preparation for agreed return or handover

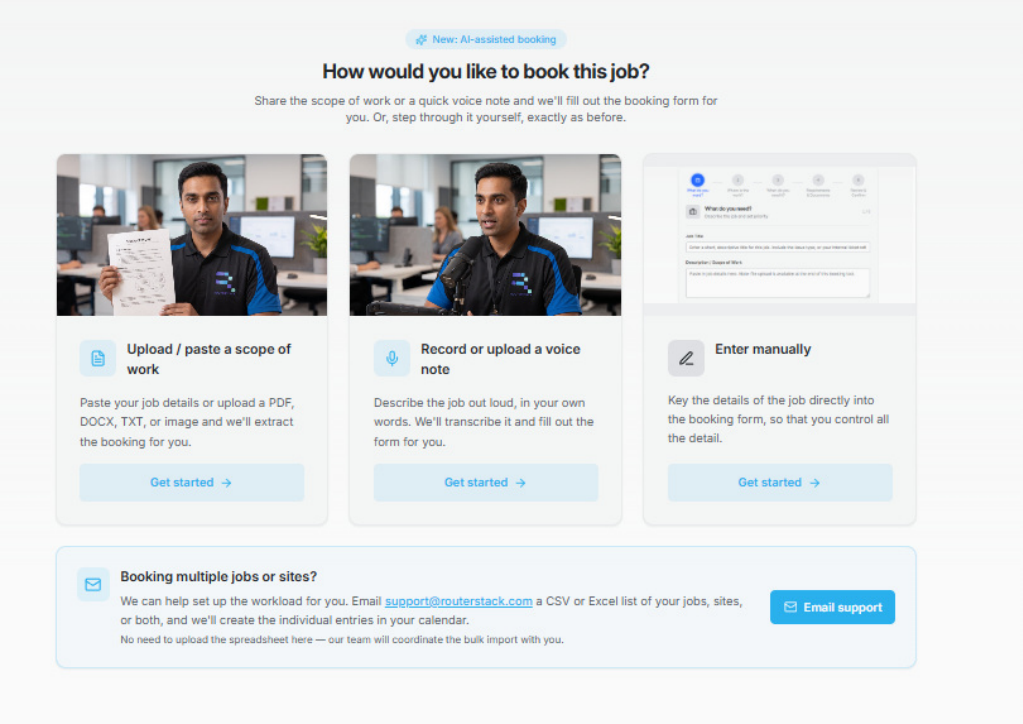
Your record: Asset details and handover information

You keep technical direction. We coordinate the physical attendance and record the work.

routerstack.net

BOOK YOUR NEXT VISIT

From a brief to a booked visit



Upload a scope of work, record a voice note or enter the details yourself

A useful brief includes

The site

Location, site contact and access arrangements

The work

Task, expected outcome and your ticket reference

The timing

Preferred date, access window and urgency

The equipment

Parts, tools and any delivery arrangements

Remote direction

Who will guide and verify the work, if needed

Your evidence

Photos, asset details and sign-off required

Follow the visit, then use the record

Live task updates, photos and notes, followed by a structured completion report

Book your next site visit

routerstack.net/login

Not sure how to scope it? Send us the brief

support@routerstack.com

Client portal